



THANK YOU FOR BEING A VBA MEMBER!

At VBA, we strive to make things as simple as possible for our members. While a member card is not necessary to access your benefits, you can use your VBA member card so that you have all of your plan information handy whenever you visit your doctor's office.

Using your in-network benefits is simple.

- Log in to the VBA Member Portal to confirm eligibility for services and materials.
- Use our online Provider Finder to search for doctors in the VBA network.
- Schedule an appointment with the provider and let the office know you have vision benefit coverage through VBA prior to receiving services or purchasing materials.
- The provider will submit all claims for covered benefits directly to VBA.
- The provider will discuss and collect any copayments and/or out-of-pocket expenses from you, if applicable.

On rare occasions, a provider may discontinue participation in our network without proper notice. While making your appointment, verify participation to avoid any inconvenience.

Do you know all the advantages of VBA membership?

We partner with several other companies that provide services to better your health and wellness.



Save up to \$1,000 on Custom Bladeless LASIK using Wavelight with featured in-network providers Lasik**Plus**, TLC Laser Eye Centers and The LASIK Vision Institute. Schedule your free consultation today! Call 1-877-437-6105.



Schedule a complimentary hearing evaluation and save over 40% on premium aids with the latest technology. Call 855-203-7979.



Member Identification Card



p: 1-800-432-4966
f: 412-881-4898

400 Lydia Street, Suite 300 | Carnegie, PA 15106
www.vbaplans.com



Looking for an in-network VBA provider?

Use our online Provider Finder to search our network. Once you've selected your provider, let them know that you have vision benefit coverage through VBA prior to receiving services or purchasing materials.



USING THE

VBA Member Portal



VBA's Easy-to-Use Member Portal

At VBA, we strive to make things as simple as possible for our members. Our focus is always on you, which you'll see in every aspect of our mobile-friendly member portal. You can:

- Find in-network providers
- Chat online with customer service representatives
- Print ID cards
- Download Explanation of Benefits statements
- Submit out-of-network claims

Accessing the VBA Member Portal

- 1 Go to VBAplans.com and click Login from the menu.
- 2 Select Vision and Member options and click Sign In.
- 3 Enter the policyholder's birth date, zip code and last 4 digits of SSN or Member ID and click Login.
- 4 Access your and your covered dependents' benefits and claims information, chat with us, find a provider, print an ID card, access Explanation of Benefits (EOBs) and upload out-of-network claim forms.

We're here to answer your questions.

Our customer care representatives are available by phone Monday through Friday 8:30 AM - 6:00 PM ET by calling 1-800-432-4966.

Did You Know?



A member card is not necessary to access your benefits. You can print your VBA member card so that you have all of your plan information handy whenever you visit your doctor's office.



You can use our online Provider Finder to search for doctors in the VBA Network.



Always confirm eligibility through the Member Portal before receiving services or purchasing materials.